

How to book a train ticket in Indonesia

The website <http://www.kereta-api.co.id/> offers train schedules.

Go to the right top corner to “jadwal” (= schedule)

- Enter your intended travel day
- Enter your point of departure (“Asal”) from the drop down list (Please keep in mind that Jakarta has 4 different stations which link to differing cities. If you do not get a connection from one station to your desired destination – try another departure station)
- Enter your destination (“Tujuan”) from the drop down list
- Click the button “show” (“Tampilkan”)

You will get the name of the train, the schedule, the stops and the prices for executive, business or economy class. (some trains only carry executive & business wagons – others just economy class wagons) You will see that most destinations are served once a day or a few times per day only.

A. If you like to book a ticket at a station:

Go to the station and line up for the counter selling tickets for the name of your intended train.

You can buy a ticket on the day of travel from 3 hours before the departure of the trains in question or at a maximum 30 days in advance.

B. Sales through Agents

Sales through agents is served starting at 30 days - one day before the intended departure KA

Prospective passengers can come directly to purchase tickets by paying the registration fee plus an extra charge and can directly obtain the desired ticket. Sales through agents serve only ticket sales for passenger trains adults and children without service reductions.

Click here to see a list of travel agents selling train tickets:

http://www.kereta-api.co.id/index.php?option=com_content&view=article&id=73:lokasi-agen&catid=7:agen-tiket-ka

C. Sales through the Call Center: (04:00 -22:00 daily)

- Call either 121 from a fixed phone line or 021-21391121 from your mobile.
- Make a reservation for your desired train, desired class & numbers of persons.
- After that, you will get a booking code for payments via e-banking.
- For the moment you can only use Bank Mandiri, Bank BII, Bank BRI and Regional Development Banks (BPD) of Central Java.
- Payments can be made through ATM's of these banks or through internet banking if you hold an account of any of those banks.
- Payments have to be arranged maximum 3 (three) hours after you received the booking code.
- At the ATM or internet banking template you have to enter the booking code and you will then see your travel details, like train, number of wagon & seat, price and schedule of the train.
- You need to print out this form and need to change it against a real train ticket at the latest 1 hour before the departure of the train.

Booking a ticket through the Call Center can be done 30 days up to 1 day before departure of the train concerned.

Children tickets are 80% of adult tickets.

Adults & children will get different booking codes

For outgoing and ingoing travel you receive differing booking codes.

Information provided by: Puri Santi – Garden of Relaxation
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